

Clementi Public Library Social Story







Contents

- Library Etiquette & Safety Precautions
- Library Staff
- Library Space
- Library Services



I am at Clementi Public Library.

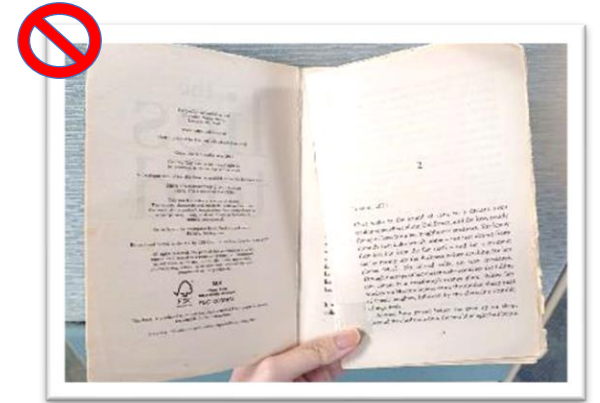
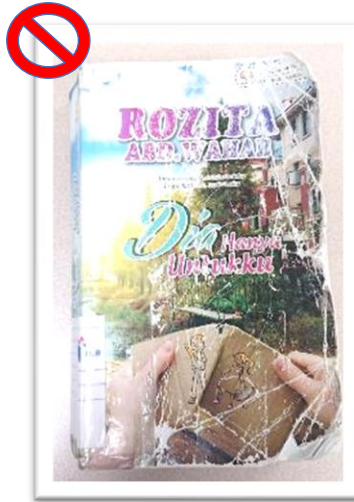
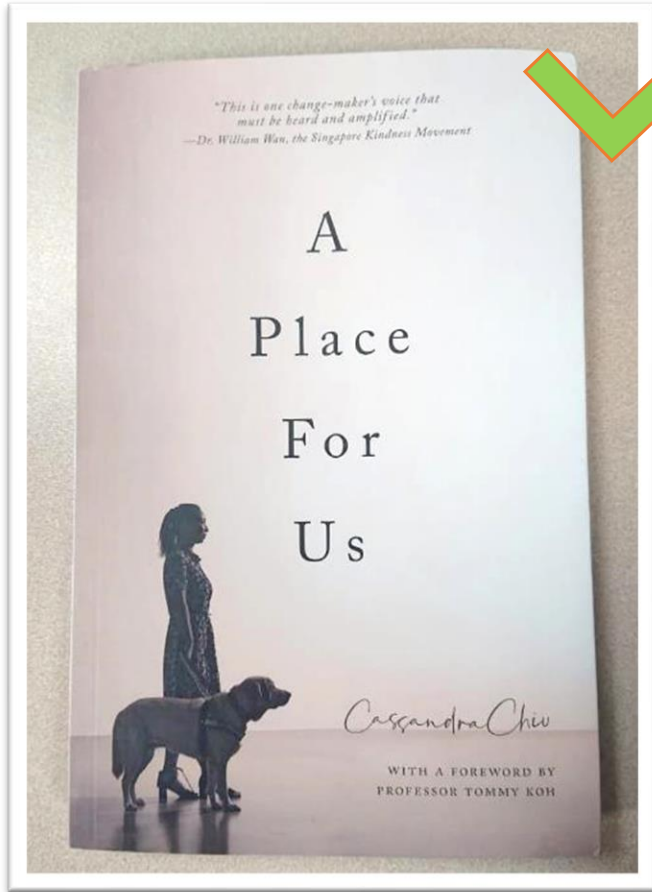
Library Etiquette & Safety Precautions

Shout ✘ • Playing • Emergency	
Talk loudly ✘ • Talking outdoors	
Talk ✘ • Talking indoors	
Whisper ✔ • In the library	

Inside the library, I will whisper and keep my voice down.
I do not want to disturb other people.



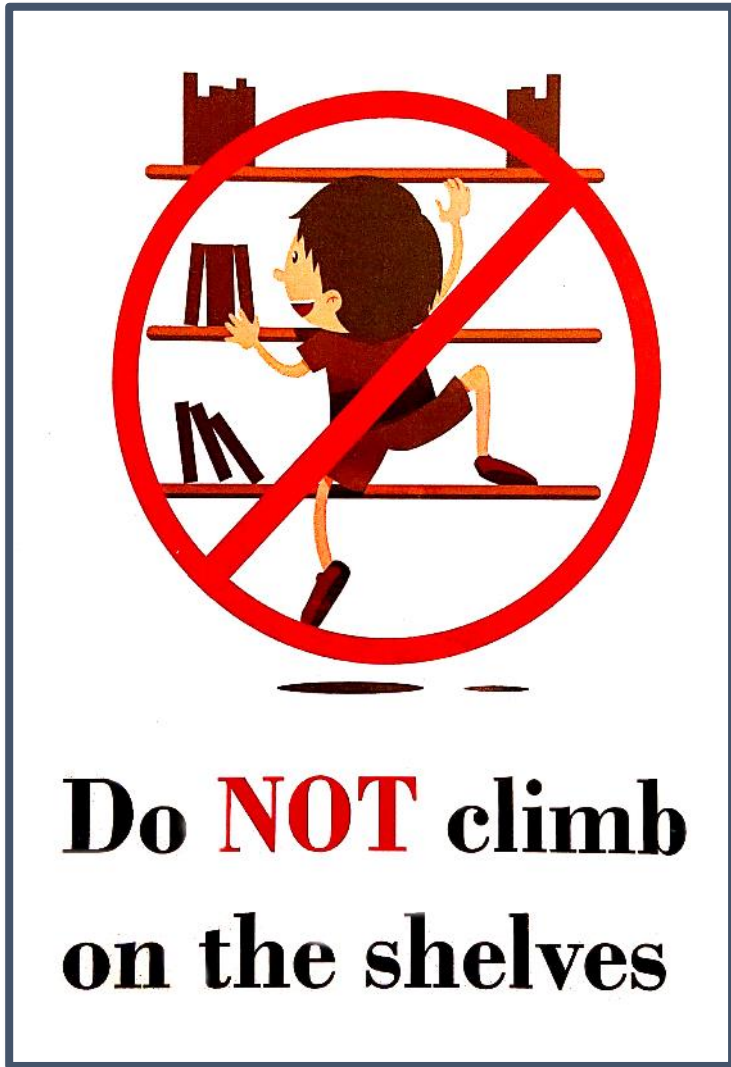
I will walk in the library.
I do not want to trip or hurt anyone if I run.



I must be careful when I'm using library books or other library items.

I cannot tear, fold or step on books because they will be damaged.

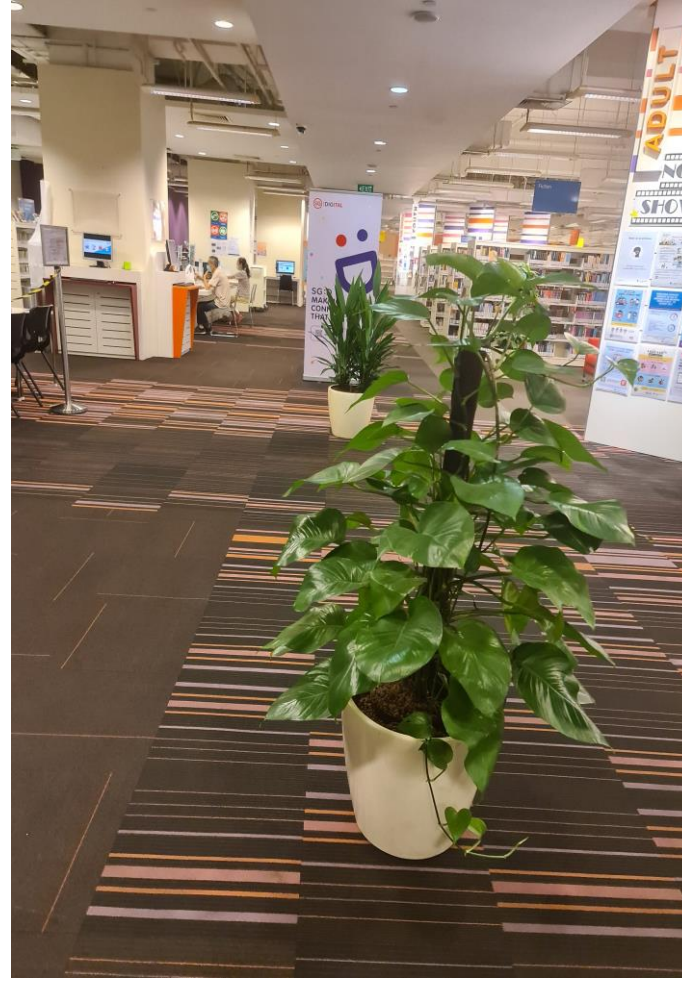
Everyone can enjoy the books only if they are not damaged!



I must not climb on the bookshelves.

If I climb on the shelves, they may dislodge and books will fall off the shelves.

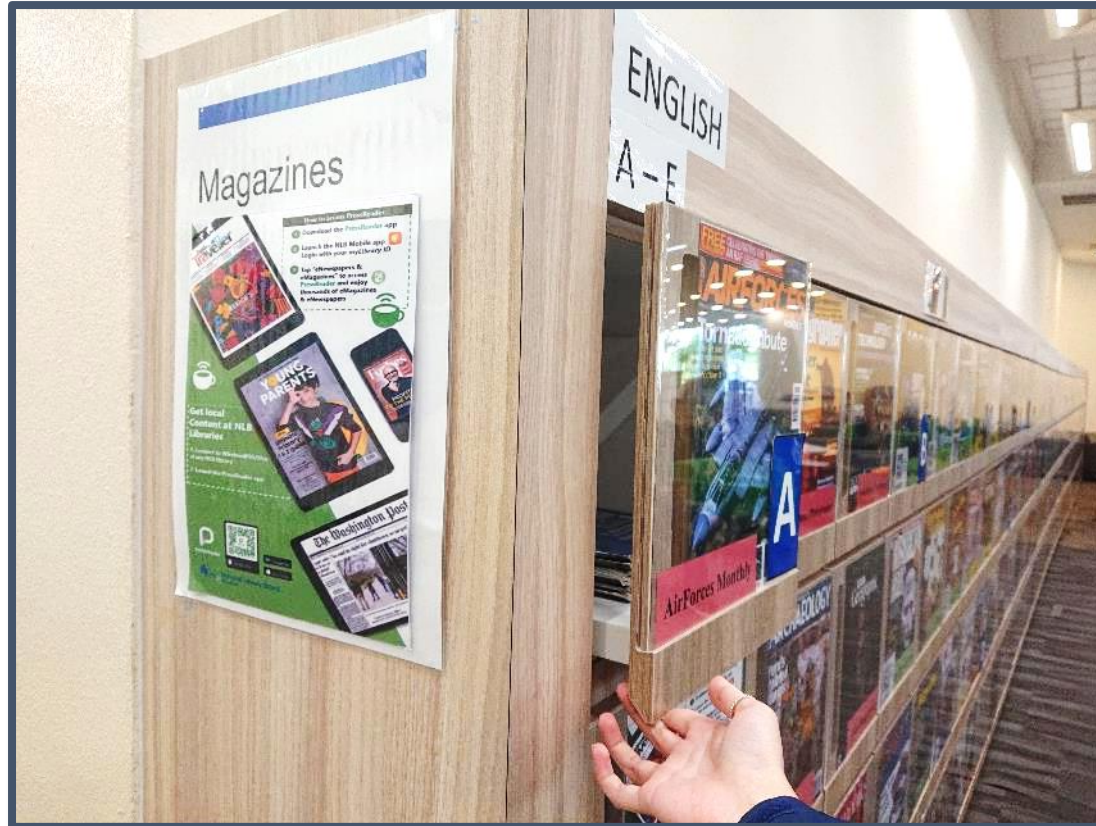
I do not want to hurt myself if I fall or when the books hit me.



There will be potted plants like these all over the library.
I shall not play with them or push them over.

If I push the plants, they may topple over and I may break the plant.

I do not want to fall and cut myself on the broken pot pieces.



If I browse magazines, I must pull out the drawer slowly and carefully. I do not want my finger to get caught between the drawers because it will be very painful.



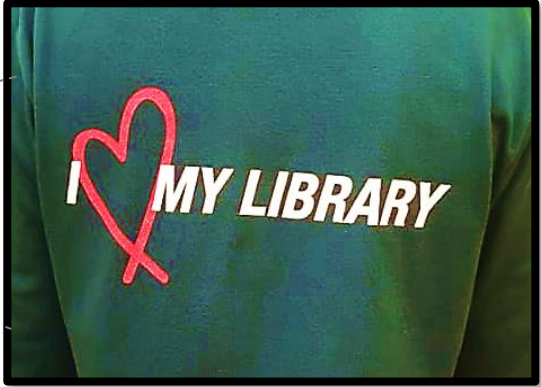
I must close the drawers fully.

I will not leave any drawers open in case other people walk into or trip over them.

Library Staff

I can get help from library staff who wear these uniforms

12



Library Staff

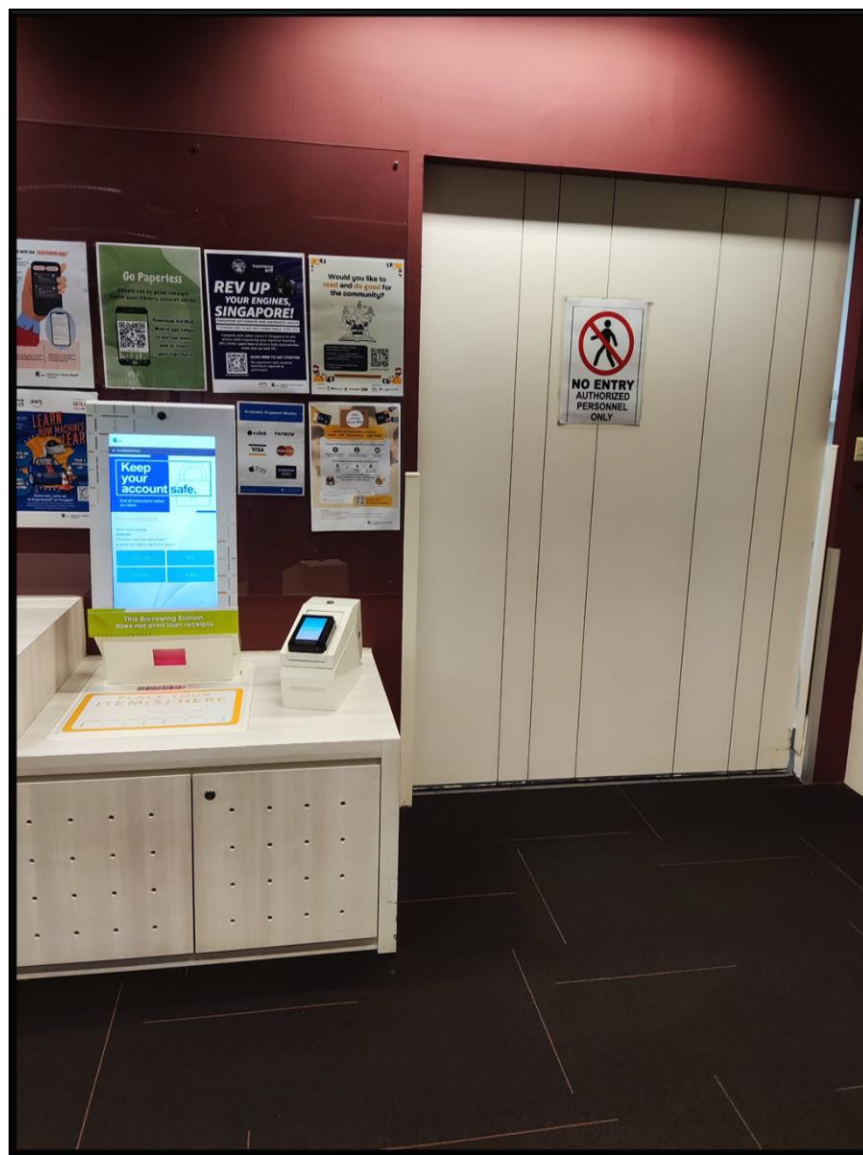
I can get help from library staff who wear these uniforms

13



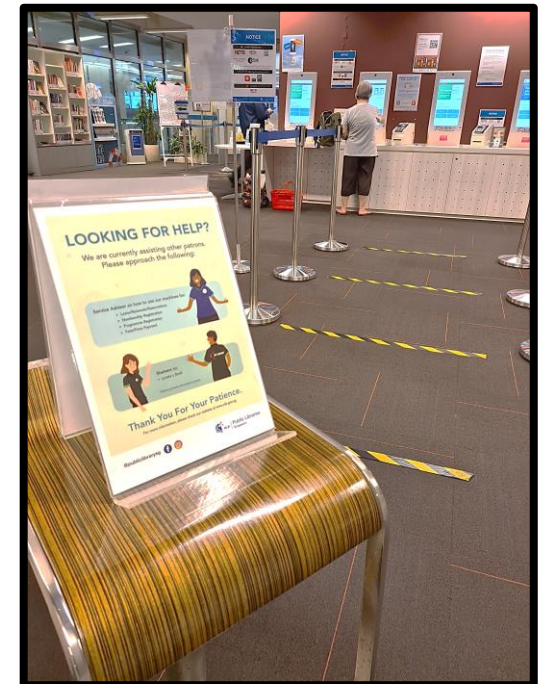
Library Staff

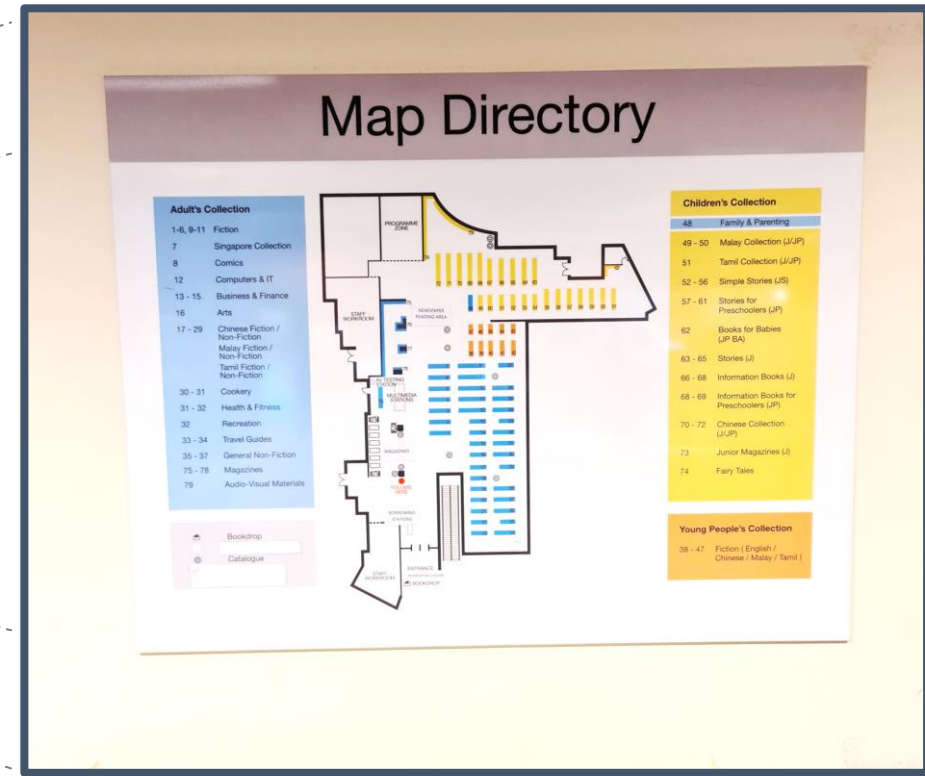
Library Space



If I need help, I will go to the area next to Book Borrowing Station #5.

I will wait for the roving library staff to come.





I can find a map like this near the main entrance area.

It shows me the layout of the library and where to go to find library materials.

New Arrivals shelves

17



I can browse through the New Arrivals near the entrance of the library.

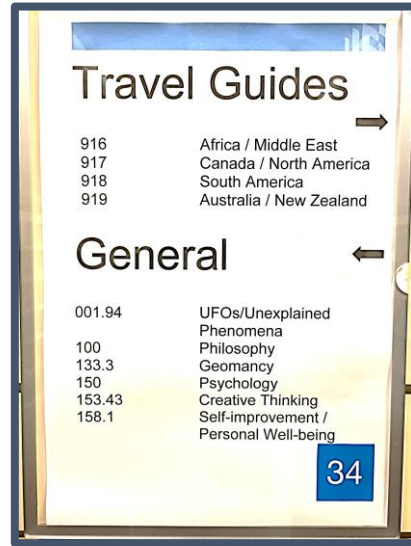
Library Space

Adults Collection

18



Audiovisual materials



How to find Adults section?
Look out for these blue shelf-end guides.



Magazines

I can find Adults collection at the blue coloured section.

Young People's Collection

19

How to find Young People section?
Look out for these orange shelf-end guides.

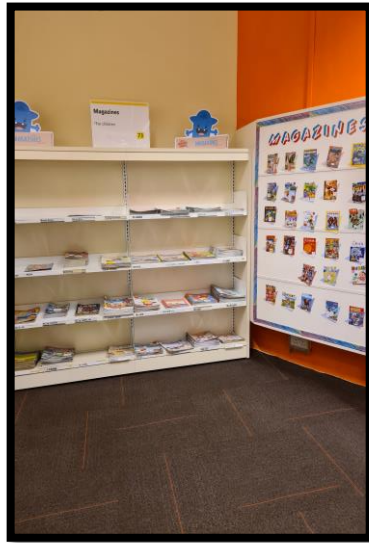


I can find Young people's collection
at the orange coloured section.

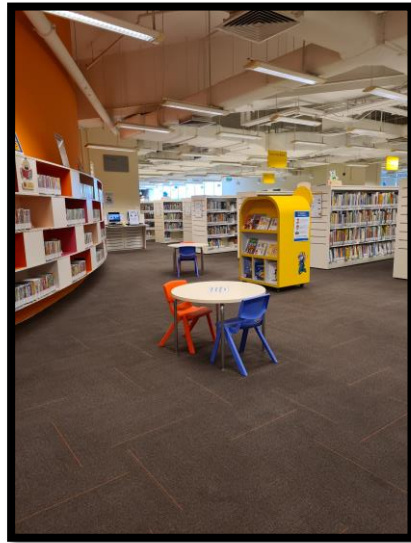
Children's Collection

How to find Children's section?
Look out for these yellow shelf-end guides.

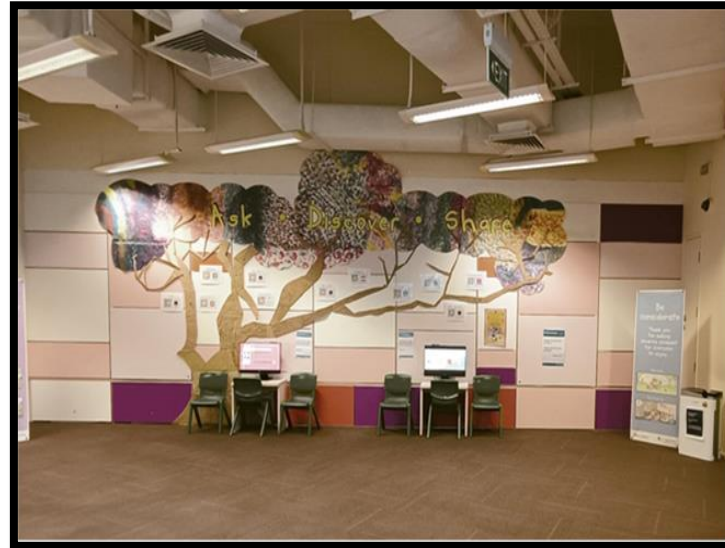
20



Children's
Magazines



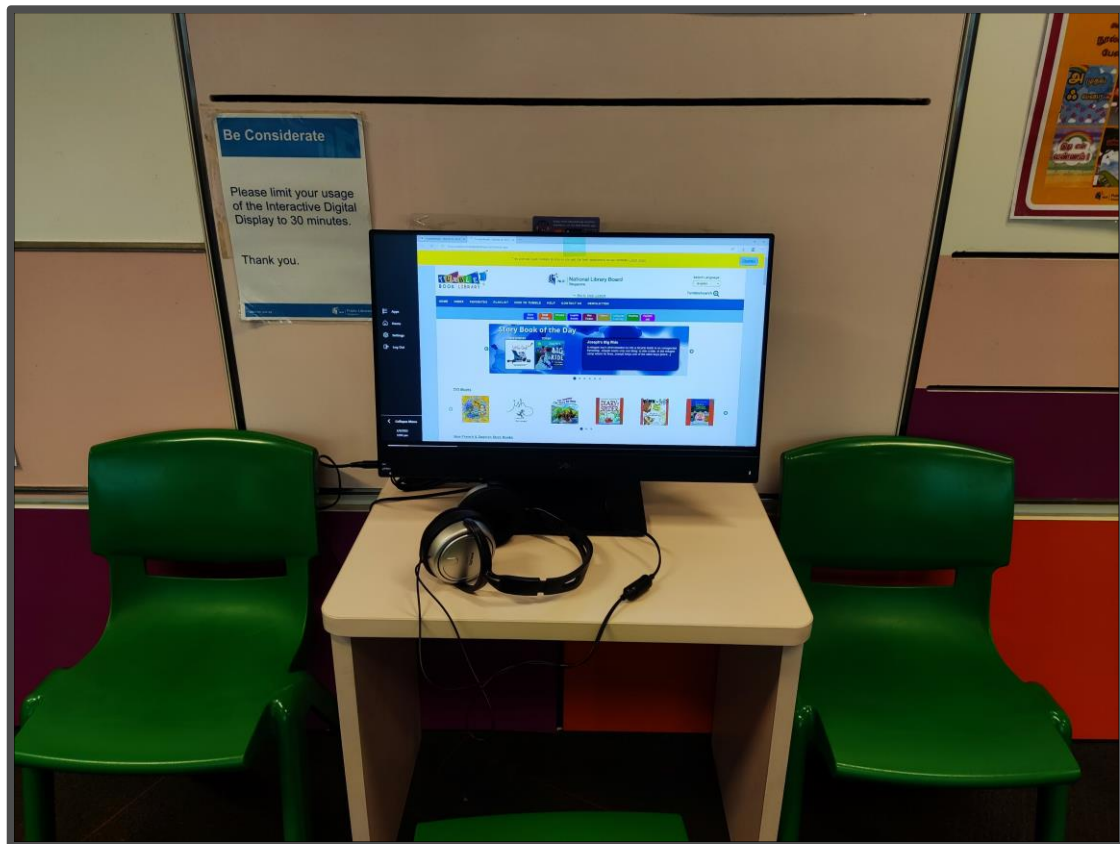
Children's
Reading Area



Ask. Discover. Share. Corner
(Babies area)

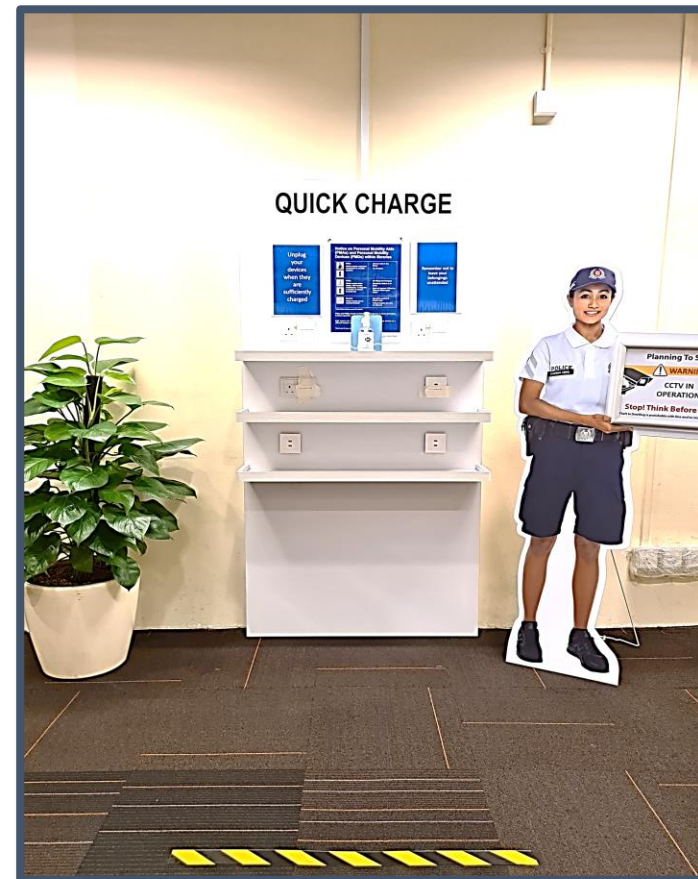


Our early readers can find the Children's collection at
the yellow coloured section.



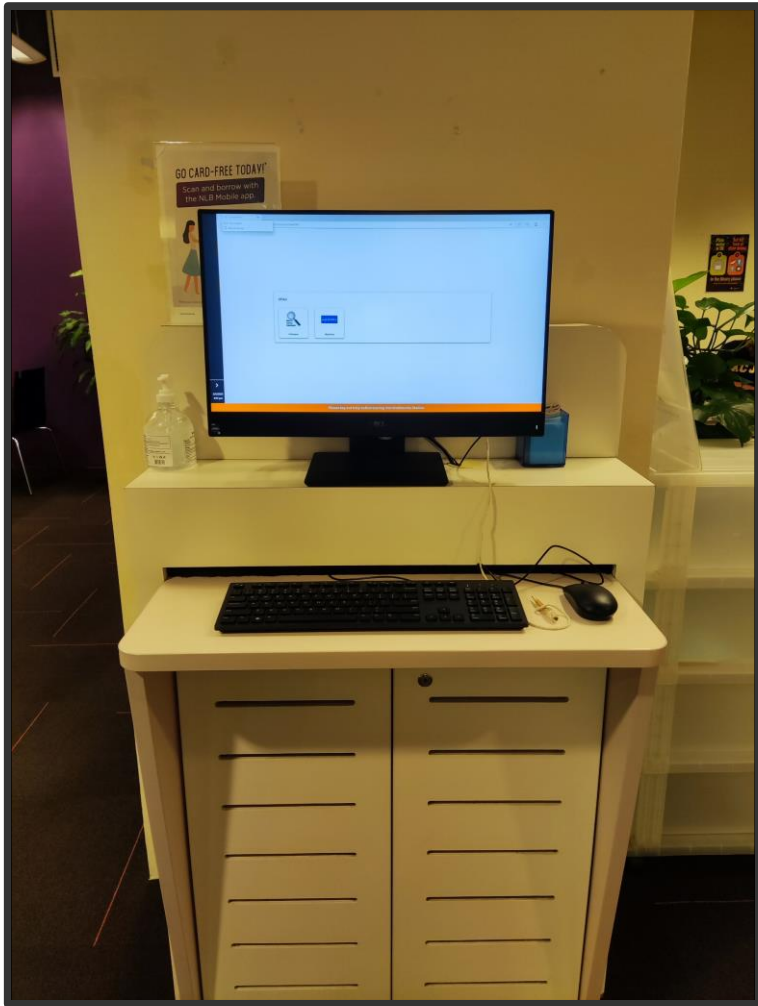
This is the **Interactive Multimedia** for the children. I can find it at the *Ask. Discover. Share.* Corner

Library Space

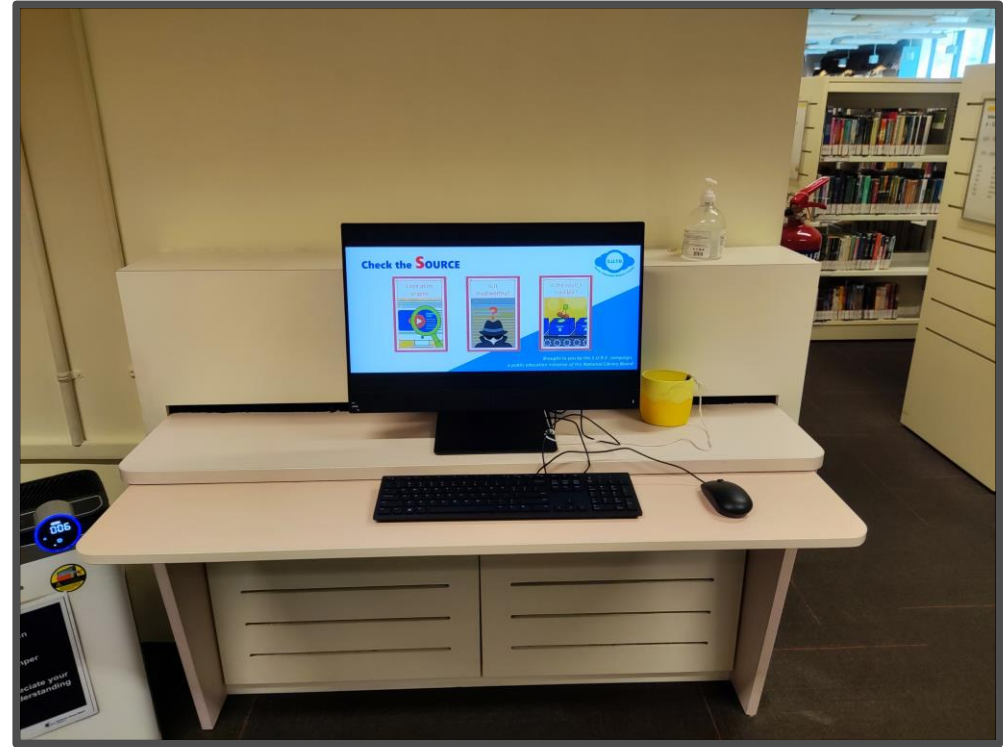


I can charge my electronic devices at this **Quick Charge station.**

Services



OPAC @ Adults' section



OPAC @ Children's section

These machines are called **catalogue stations**.

I can find them all over the library.

I use them to search for books that I want to read.



Multimedia MMS+ Station

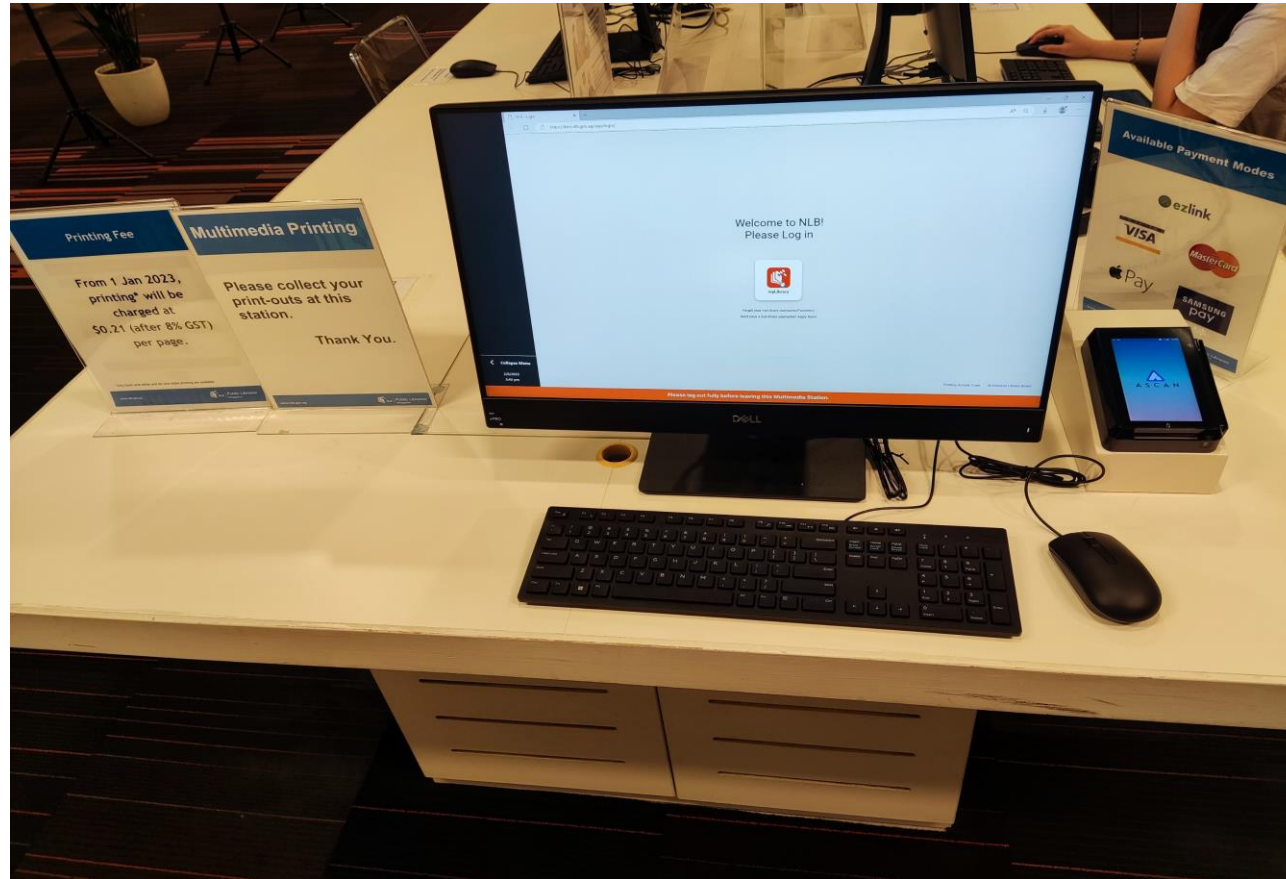


Multimedia Stations

These computers are called **multimedia stations**.

I can use the computers to do many things!

For example, I can read eNewspapers, eMagazines, print documents or browse the internet.



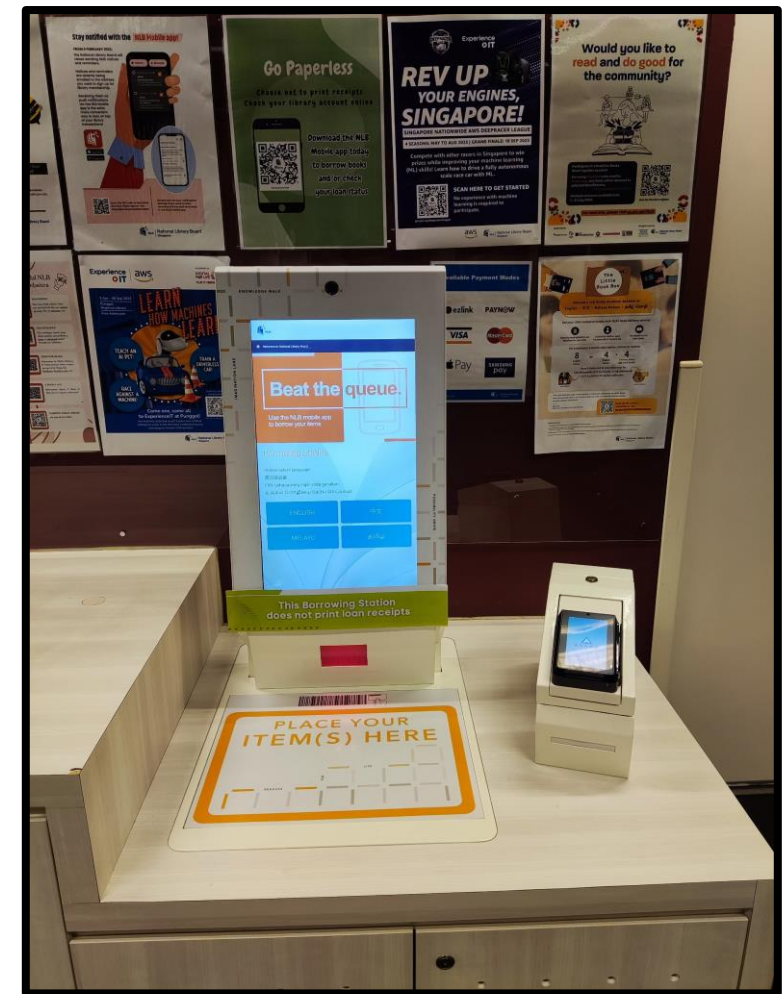
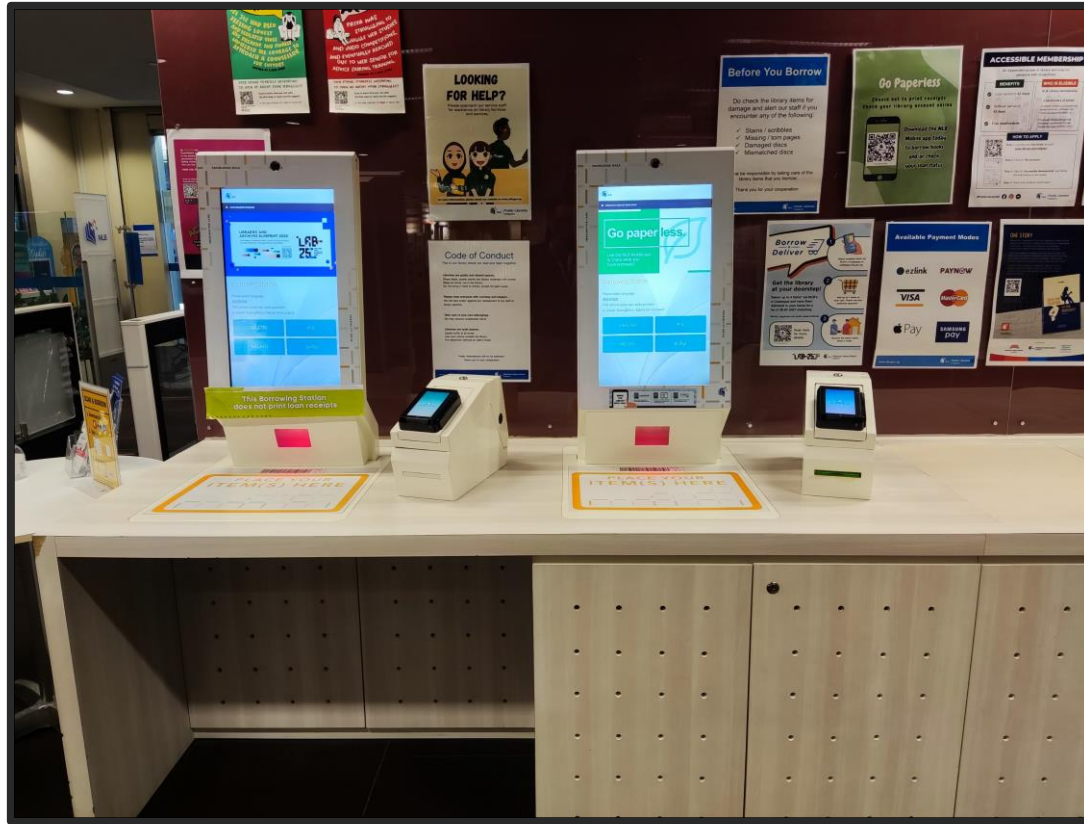
I can pay for printing by using a debit/credit / EzLink card.

This is a **printing station**.

I can find this near the multimedia stations on levels 2, 3 and 4.

I can come here to print documents and pay for printing.

Before printing, I will use the multimedia station to submit the document to print.



I found some interesting books I want to borrow.
Before leaving, I can borrow them at these borrowing stations.

Experience the **revamped**

NLB MOBILE APP

New look, improved navigation, and personalised recommendations

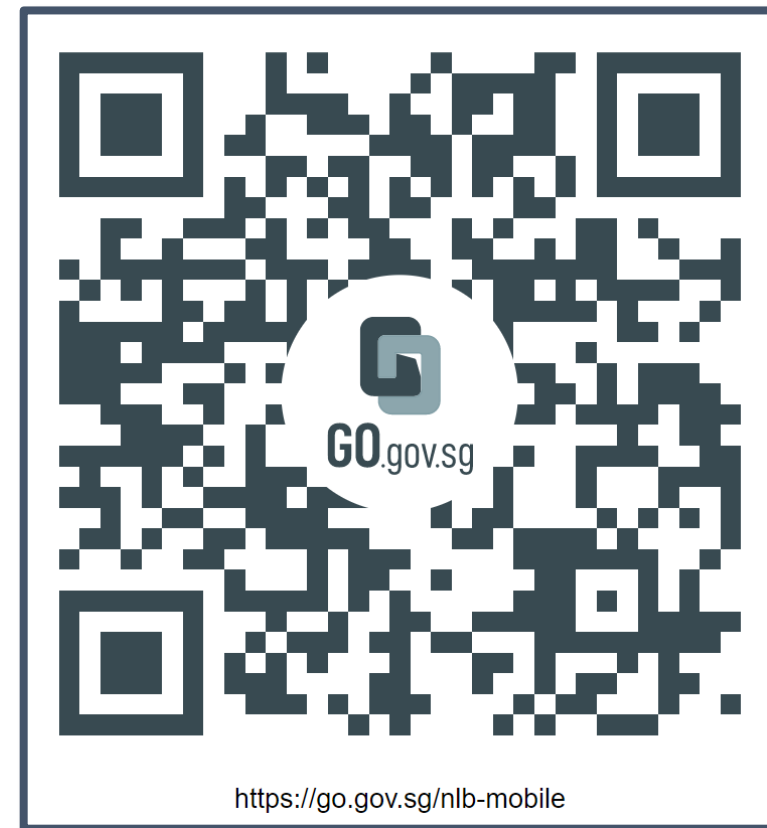


The diagram illustrates the NLB Mobile App interface and its key features. At the center is a smartphone displaying the app's home screen for user 'Hi Alicia'. The screen shows sections for 'Librarians' Pick', 'New eBooks', and 'New Books'. Surrounding the phone are four callout boxes, each with an icon and a description of a feature:

- Read eNewspapers and eMagazines:** Enjoy complimentary access to local (SPH) and international eNewspapers and eMagazines. (Icon: NEWS)
- Find a Title:** Browse and borrow a title. Choose from over 900,000 copies of eBooks and audiobooks. (Icon: Search)
- Scan and Borrow:** Beat the queue at the libraries! Scan and borrow physical materials easily. (Icon: QR code)
- Manage Your Account:** Check your loan records, reservations, due dates of items, and pay outstanding fees. (Icon: Calendar)

At the bottom, there are QR codes for downloading the app from the App Store and Google Play, along with the text: "Don't miss out on these useful features and more! Scan the QR code or visit go.gov.sg/nlb-mobile to download." The NLB National Library Board Singapore logo is at the bottom right.

I can also borrow or reserve books using the **NLB Mobile app!**



I can scan this QR code to download the app using Google Play or Apple App Store.

LOAN RECEIPT
NATIONAL LIBRARY BOARD
Woodlands Regional Library

Station : WRLRF2BBS06
Date : 13/04/2021
Time : 14:04:19
Name : XXXXXXXX XXXX

Please go to
<http://www.nlb.gov.sg> to check
your loan status or renew your
library items.

Items Borrowed	Due Date
1. Erica's elephant B31408364G	04 May 2021

For enquiries, please email us at
enquiry@nlb.gov.sg

After I borrow a book, I can
choose to print a receipt.
The receipt will look like this.

The **due date** for me to return
the book I borrowed will be
written here.

Alternatively, I can check the due
date on my NLB Mobile app too.



If a book is unavailable, I can reserve it.
I will come here another day to collect
my reserved books from the **Reservation Lockers.**



This is the **Bookdrop**.

I have to return my borrowed books here by the due date.

Remember to drop in one item at a time.



Now I know where to go in Clementi Public library.

I also know what I can find the books and other facilities

If I want to read and listen to stories, I can always come back to visit the library!

If I need more help, I can send an email to enquiry@nlb.gov.sg.